

TERMS AND CONDITIONS

WARRANTY PERIOD :

Our HVLS Fan is warranted for 5 years or 20,000 hours.

i. **Warranty provisions are as below:**

- Blades and Hub = Lifetime
- Motor = 5 years or 20,000 hours
- Inverter and Controller = 2 years
- Labour and Transport = 1 year

ii. **This warranty will not apply, should the product become defective due to the following:**

- Accident, misuse or abuse
- Incorrect power supply/voltage
- Natural disasters e.g lightning, flood, earthquake, fire and etc.

iii. This warranty becomes null and void if at any time during the warranty period, any part of the fan has been dismantled includes motor, blades, controller and etc, parts changed or repaired by any other than an authorized technician of Suria Giant Fan Services Sdn Bhd or its appointed agents.

iv. Suria Giant Fan Services Sdn Bhd reserves the right to repair or replace the defective item partly or wholly.

v. Warranty certificate must be presented when making any claims and it's advisable to have a copy of the official receipt.

SERVICE SCHEDULE :

i. To ensure an optimum wind generation, every fan blade must be clean at least once a year. In addition, our HVLS fan also requires a **Safety and Maintenance Check-up** to ensure the safety of fan use to the public.

ii. Our HVLS fan need to be clean and service every six (6) months or once a year.

iii. Among the works involved:

- Ensure the speed of the wind and motor amp as per specification standard
- Clean every fan blade
- Tightening bolts and nuts
- Ensure the motor is in the correct position
- Tightening the wire rod
- Inspection on wiring, fan controller, motor and inverter as per specification standard

iv. This inspection is very important to guarantee the **Product Warranty** and also extend the life expectancy of our HVLS fan. Without regular inspection of our HVLS fan, the product warranty will automatically void.